Anker 7-in-1 USB-C Hub: Setup & Troubleshooting Guide

Getting 4K@60Hz Working

The full chain matters: your laptop must support DisplayPort Alt Mode over USB-C, your HDMI cable should be rated High Speed or Ultra High Speed, and your monitor must accept 4K at 60Hz on its HDMI input. If any link is weaker, you will get 4K@30Hz — still fine for office work.

On Windows: right-click desktop > Display settings > Advanced display > choose 60Hz refresh rate. On macOS: System Settings > Displays > hold Option and click Scaled to reveal refresh-rate options.

Best Charger Pairing for 85W Pass-Through

Use a USB-C PD charger rated 100W. The hub consumes about 15W overhead, so 100W in gives roughly 85W to your laptop. A 65W charger will still work but leaves less headroom while all ports are active.

Charge through the port marked PD/Input — not the USB-C data port. The data port cannot accept charging input.

Common Issues & Fixes

Monitor not detected: unplug the hub, wait 10 seconds, reconnect. Try a different HDMI cable before assuming the hub is faulty.

Flickering at 4K: almost always the cable. Swap in a certified Ultra High Speed HDMI cable.

SD card not reading: push the card fully until it clicks; try the microSD slot to isolate a bad card vs a bad slot.

Laptop not charging through hub: confirm your brick is plugged into the PD input port and rated 65W or higher.